



RETURNS and EXCHANGES

We at OUTPLAY want you to be completely satisfied with your purchase. There is no charge for exchanges, just pay shipping to us and we will exchange your product and ship it back to you, on us.

Your satisfaction is incredibly important to us. If for any reason, you are not 100% satisfied with your online order, just return all or part of your purchase within 30 days of the shipping date and we will exchange the item(s) or refund the purchase amount for your return.

Merchandise that has been worn, washed, or has had tags removed may not be returned. Underwear may not be returned. **International orders are not eligible for exchanges.**

Shipping charges are not refundable. For partial refunds of orders initially with free shipping we deduct \$9.95 to cover shipping and restocking. For full refunds initially with free shipping, we deduct \$6 to cover shipping and restocking. Refunds may only be issued to the credit card used to make the original purchase.

- 1** On the Merchandise Return/Exchange Form below indicate whether you would like a refund or exchange.
Fill out the following information. If requesting an exchange, be sure to specify the style, color, size and compression of the item you'd like us to send back to you.
- 2** Place this form in with the item(s) you are shipping back to us
We cannot guarantee a return/exchange if this form is not included in your package.
- 3** Ship your package to: Outplay Attn. Returns • 8950 SW 152nd Street. Palmetto Bay, FL 33157
Please allow 48hrs to process your return/exchange and 10 business days to see your refund reflected on your credit card statement.

Order Number: _____

SHIPPING INFORMATION		
Name:		
Address:		
City:	State:	ZIP Code:

ITEM BEING RETURNED OR EXCHANGED
Style Name:
Size:
Color:
Compression:

- Please refund my credit card for the item(s) returned
- Check this box if you want to exchange the item(s) you're shipping back to us and enter the item(s) you want in exchange in the form below:

ITEM REQUESTED IN EXCHANGE
Style Name:
Size:
Color:
Compression:

REASON FOR YOUR RETURN	
<input type="checkbox"/> Doesn't fit, it's too small	<input type="checkbox"/> Doesn't fit, it's too big
<input type="checkbox"/> Color	<input type="checkbox"/> Just don't like it
<input type="checkbox"/> Arrived too late	<input type="checkbox"/> Returning a gift
<input type="checkbox"/> Damaged	<input type="checkbox"/> Other
Please, tell us how:	

Don't forget to include this form in with your return so we can address your comments and concerns as soon as your package arrives at our offices.
Thank you!

If you've got questions or comments, feel free to jot them down on the back of this form or you can always reach out and write to us at hello@outplaywear.com or call us at (786) 732.2145 Mon - Fri 9am- 5:30pm